

# PSAC REGIONAL HUMAN RIGHTS AND REGIONAL EQUITY COMMITTEE HANDBOOK



Public Service Alliance of Canada Alliance de la Fonction publique du Canada

## **Table of Contents**

Message from the Alliance Executive Committee	1
SECTION I	
Forming a Regional Human Rights and Regional Equity Committee	2
SECTION II	
Roles and responsibilities of Regional Human Rights and Regional Equity Committees	4
Guidelines for members of Regional Human Rights and Regional Equity Committees	5
Roles of Committee Executive Members	6
Operating Regional Human Rights and Regional Equity Committees	7
Sample Year-end Financial Report	9
SECTION III	
Working together and staying active: Introduction to anti-oppressive processes	10
SECTION IV	
Political action	12
Networking and coalition building	12
PSAC National Equity Conferences	14
PSAC Regional Conferences for Racially Visible Members	14
SECTION V	
Other ways to make change happen	15
Education for change	16
Conventions and resolutions that mandate change	16
Sample Resolution	17
Appendices	
Excerpts from the PSAC Constitution	
Human Rights Timeline	19
PSAC Regional Offices	
PSAC Structure	



PSAC Regional Human Rights & Regional Equity Committee Handbook

## Message from the Alliance Executive Committee (AEC)

The Public Service Alliance of Canada has a proud history of activism on human rights and social justice by equity-seeking members in the union. Racially visible members, LGBTQ2+ (lesbian, gay, bisexual, trans and non-binary, queer, two-spirited) members, Indigenous members and members with disabilities are active in their locals every day. Our accomplishments as a union reflect their vision, energy, and commitment. All members, including our equity-seeking members, keep our union vital and strong.

Although PSAC has a rich history of advancing human rights in our union and in our communities, there is still a ways to go. Even as our membership is becoming increasingly diverse, there are still barriers facing equity groups in their union and workplaces. Sexism, racism, ableism, homophobia, transphobia and ageism continue to perpetuate inequalities for marginalized communities.

Our members from equity-seeking groups have always challenged the union to address complex issues, to develop alternative ways of being effective, and to reach out to those members who, in the past, have been on the margins of union activity. Through their effort and determination, we are building an inclusive union solidly based in principles of justice and equality.

As a focal point for mobilizing equity-seeking members, the Regional Human Rights and Regional Equity Committees are essential to a strong union presence in the regions. They embody the spirit of grassroots organizing and membership participation. Member-based structures such as the Regional Committees are the vehicles that directly contribute to our power, effectiveness and relevance as a dynamic union.

We hope this handbook will be a useful resource to PSAC Regional Human Rights and Regional Equity Committees and to all activists who provide initiative and leadership. We look forward to working with you in solidarity.

## **Section** I

## Forming a Regional Human Rights and Equity Committee

Regional Human Rights and Regional Equity Committees are part of the formal structure of the Public Service Alliance of Canada . They receive their mandate and authority from the PSAC Constitution, Section 15 (see page 16). Please note that Regional Equity Committees refer to committees specifically for one equity-seeking group (e.g. Access - Members with Disabilities, Indigenous Peoples – Indigenous members,

Pride – LGBTQ2+ members, RVAC/RVC - Racially Visible Members).

In some geographic locations, it may be viable to have an equity committee for specific equity groups, whereas in other geographical locations, it may not be viable . In the latter case, a Regional Human Rights Committee may be established .

These committees serve an important purpose in our union, including increasing the participation of equity-seeking activists and leaders . The Committees provide "safe spaces" for PSAC members from equity groups to identify, strategize and work on issues of particular concern in a local or region . Regional Human Rights and Regional Equity Committees also encourage the development of strong networks of equity-seeking members that cross racial, sexual, gender, ability, and class lines .

## **Membership in Committees**

A Regional Human Rights Committee or Regional Equity Committee can be established within a geographic area serviced by a PSAC regional office . This can be a city or a wider area in which members have common interests .

Membership in a Regional Equity Committee is open to all members who self-identify with that equity group . Regional Human Rights Committees are open to all members who self-identify in at least one equity group.

A local can have one or more members participate on the committee . However, each local is entitled to one official representative on the committee who can vote, for decision-making purposes .

If more than one equity representative attends from a local, then a decision is made from amongst the local's equity members attending the meeting, as to who will be the official representative who can vote.

The PSAC National President and the Regional Executive Vice-President (REVP) will have ex- officio status on the committees and will provide direction and guidance on the functioning of the committees .

If a local has both a member on the Regional Committee executive, and a representative to the Committee then the local member on the executive of the Regional Committee would cast their vote as an executive member, and the local representative to the Committee would cast their vote on behalf of their local . As these two members are acting in different capacities at the Regional Committee, their votes are representing different bodies of the Regional Committee .

### **Steps to follow**

The PSAC Regional Council Representative responsible for equity issues in general or specifically for an equity group, through the Regional Office, is available to assist members who wish to initiate the formation of a Regional Human Rights or Regional Equity Committee . The following are the steps involved:

- Interested members submit a motion to their local, e.g., "Be it resolved that our local initiate steps to form a Regional (type of committee) Committee in (name of region)."
- Members should be prepared to speak in support of the motion. It is also useful to discuss the proposed committee with the local executive officers prior to the motion being presented. This gives the executive an opportunity to ask questions and learn about the role of the committee.
- Where the local belongs to a component, the Local President writes to the Component President to request that the component seek approval from the Alliance Executive Committee (AEC) to form a Regional Human Rights or Regional Equity Committee . The component submits the request to the Regional Executive Vice-President (REVP) responsible for that region.
- In the case of directly chartered locals (DCLs) the Local President writes to the Regional Executive Vice-President responsible for that DCL, requesting approval to form a Regional Human Rights or Regional Equity Committee.

- When at least three components or DCLs have submitted a request from a given geographic area, the responsible REVP places these requests before the AEC for approval . (Note: There may be exceptions to this requirement if there are not enough components and/or directly chartered locals in the geographic area and if there is evidence that the committee can be viable).
- Once approval is granted, all locals in the jurisdiction of the proposed Regional Human Rights or Regional Equity Committee are notified . Also at this time, the Committee may request a start-up grant to cover the expenses of initial organizing activities. A grant of \$500 is available for this purpose.
- A founding meeting of the approved Regional Committee is held . At this meeting, the Committee receives its charter and officially becomes an established Regional Equity Committee (e.g. Human Rights Committee or a Regional Indigenous Circle, Regional Pride Committee, Regional Access Committee, or Regional Racially Visible Committee (RVAC/RVC). The members in attendance decide who will be the official representatives from their respective locals . They also choose a Chairperson, Treasurer, and Secretary.

## **Section II**

## Roles and responsibilities of Regional Human Rights and Regional Equity Committees

Why Regional Human Rights or Regional Equity Committees?

- To implement and action union priorities and campaigns (e.g. Missing and Murdered Indigenous Women and Girls, inclusion of trans people in human rights legislation, employment equity, accommodation of members with disabilities).
- To have a safe space where equity-seeking members can discuss their issues.
- To examine, educate and advocate for diverse issues from an intersectional lens.
- To mobilize and empower equity-seeking members to participate in the union, their workplaces and their communities.
- To network and work side-by-side with women, racialized people, indigenous people, LGBTQ2+ people, and people with disabilities to advance equality in their region and the labour movement so that the union is more inclusive.

Some typical projects and activities might include:

- developing action plans to implement union priorities and strengthen campaigns
- collaborating with community groups to hold special events such as demonstrations, marches, conferences, issue forums and other activities designed to focus public attention on important issues
- organizing special events to celebrate or commemorate designated days (e.g., March 21 – International Day for the Elimination of Racial Discrimination, May 17 – International Day Against Homophobia and Transphobia, June 21 – National Indigenous People's Day, December 3 – International Day of Disabled Persons, December 10 – Human Rights Day)
- working as allies and supporting organizations that focus on marginalized people in our communities
- conducting special education seminars and skills-building workshops
- conducting strategy sessions to advance equity issues in the union and workplaces, such as how to gain support for collective bargaining demands and for convention resolutions.

These are just a few examples of what a regional committee can do to strengthen PSAC equity members and the union's presence in the region . New ideas for building support and promoting activism are encouraged and welcomed . What we do know from experience is that the best results occur when the focus is on actions that are creative with goals that are achievable .

## Guidelines for members of Regional Human Rights and Regional Equity Committees

## **STRUCTURE**

a . Local representation

The Constitution (Section 15, sub-section 3) reads:

"Regional [...] Indigenous People's, Racially Visible Persons, Pride, Access [...] or Regional Human Rights Committees shall consist of representatives who should come from each Component with members in the jurisdiction of the [...] Indigenous Peoples, Racially Visible Persons, Pride,

Access [...] Committees".

All locals within the geographic area shall be notified in writing of Alliance Executive Committee approval and should be requested to select equity representatives to the Regional Human Rights or Regional Equity Committee .

A local can have one or more equity-seeking members participate on the Committee . However, each local is entitled to one official representative on the committee who may vote, for decision- making purposes (e.g. recorded vote; election for positions on committee and area council; or delegate selection for conventions and conferences).

If more than one representative attends from a local, then a decision is made from amongst the equity members from that local attending the meeting, as to who will be the official representative who can vote.

If a local has both a member on the Regional Committee executive, and a representative to the Committee then the local member on the executive of the Regional Committee would cast their vote as an executive member, and the local representative to the Committee would cast their vote on behalf of their local . As these two members are acting in different capacities at the Regional Committee, their votes are representing different bodies of the Regional Committee.

For all other matters, all committee members in good standing can fully participate and have voice in the decisions made by the committee .

The representative from each local shall be responsible for liaising with their local, their component representative on the PSAC National Human Rights Committee and their regional representative, ensuring all of the above are informed of the Regional Committee activities.

Each committee shall elect a Treasurer and a Secretary . The Committee may elect a Chairperson or may rotate chairing of the meeting . If there is a rotating chair, then the Treasurer or Secretary will be the lead contact on the committee for the purposes of corresponding with their respective REVP . The Committee may designate other positions and may structure sub- committees if required . The term of office shall be for one year .

b. Observers

Observers who self-identify from the specific equity group for the Regional Equity Committee or any equity group for the Regional Human Rights Committee shall have voice but no vote, unless the Committee decides for specific periods that they shall not have voice.

#### c . Allies

In order to provide a "safe space" for equity- seeking members to discuss their issues, meetings are not open to allies, except when invited by the Committee (e.g. guest speaker, an event organized to raise awareness, etc..). When allies do attend meetings then they do so as observers.

#### d . Meetings

As per Section 15(4) of the PSAC Constitution, Regional Equity Committee or Regional Human Rights Committee meetings shall be held at least four (4) times a year . One such meeting shall occur prior to the PSAC National Equity Conferences .

The Committee will determine which meeting expenses will be reimbursed and will do so from the operating budget submitted to and approved by the responsible REVP.

Each meeting should have a financial report that includes: current bank balance, expenses and revenue received since the last meeting. Any other issues that need to be reported to the committee should be included and recorded in the minutes.

Meeting notices should be sent out a minimum of two weeks in advance to ensure time for circulation . The notice should indicate if any decisions need to be made .

It should be noted that Regional Human Rights and Regional Equity Committees should select/elect a representative to their respective area council, unless there is already a process in the Region or bylaws that outlines who sits on Area Councils . This representative will have full voice and vote at Area Council meetings .

e.Quorum

Quorum consists of:

- three (3) executive members for meetings of the Committee executive, and
- five (5) members for general membership meetings, which must include three (3) members of the Committee executive.

#### f. Minutes

Minutes of the meetings shall be forwarded, within 30 days, to the Regional Executive Vice- President and the Regional Council representative

responsible for Human Rights and copied to the assigned Regional Office and the National PSAC Human Rights Program Officer responsible for that Committee's portfolio.

Minutes will be finalized by the Committee at their next meeting .

## Roles of Committee Executive Members

## **Chairperson(s)**

The Chairperson(s) shall be responsible for the affairs of the regional committee between meetings .

The Chairperson(s) will be responsible to liaise and provide reports to the REVP, Regional Council representative (if not the representative themselves), and the regional staff assigned to the Committee, after each meeting.

The Chairperson(s) will facilitate any meetings of the regional committee held during their term .

The Chairperson(s) will ensure that committee members are provided with information from the REVP, Regional Council representative or staff in a timely fashion.

The Chairperson(s) will be responsible for the agenda and the callout for agenda items in advance of the meeting date .

### **Secretary**

The Secretary shall be responsible for taking the minutes at all regular and special meetings which will be provided to the Chairperson(s) for approval and distribution at the next meeting.

The minutes must be provided to the REVP, Regional Council representative and staff assigned within 30 days after the meeting .

### Treasurer

The Treasurer shall provide up-to-date financial information for the Committee to the Chairperson(s) and the rest of the Committee at each meeting.

The Treasurer will prepare and present an annual financial report to the Committee and submit it to the REVP, Regional Council representative and staff assigned to the Committee.

The Treasurer will present an annual budget, to be approved by the Committee before it is presented to the Regional Council representative for approval.

#### **Support for the Committee**

#### **Regional staff**

PSAC staff assigned to the Committee will provide logistical and technical support (i.e. booking meeting rooms, translation requests, etc. .) and assist the Committee to fulfill its mandate .

#### National staff

Terms of Reference and minutes will be sent to the National Human Rights Programs Officer responsible for the Committee's portfolio . The National Human Rights Program Officer will review the minutes to gather information on the current issues relevant to equity seeking members and identify trends across committees . If common issues are identified, the National Human Rights Program Officer can facilitate cross committee and cross regional discussions and can develop tools and resources for the committees.

## **Operating Regional Human Rights and Regional Equity Committees**

Although regional committees are decision- making bodies, there are certain requirements that apply to aspects of the Committee's operations; specifically, meetings, minutes, votes, operating budget, and other sources of funding.

### **ANNUAL BUDGET**

Central to a Committee's effective operation is the annual budget . This determines the amount of funds the Committee will require to carry out its activities .

#### What's in a budget?

The budget should be prepared for a fiscal period January 1 to December 31, and should include meeting expenses, operating expenses, including lost wage requirements, and project costs . Project costs should be itemized separately, and priorities identified if more than one project is planned .

## To whom and when do we submit the budget?

The proposed budget as adopted by the Committee is submitted to the Regional Executive Vice-President . In some regions, the proposed budget will also need to be submitted to the Regional Council Representative responsible for that equity group or human rights . The proposed budget should be copied to the assigned regional office and the National PSAC Human Rights Program Officer . Once approved, funds are disbursed to the Committee .

The budget should be submitted as soon as possible after the Committee is established . For subsequent years, the annual budget should be submitted, along with the year-end financial report and bank book balance . Check with your regional office or REVP about established timelines and deadlines. A budget or a specific funding proposal may be submitted during the year to the REVP for approval if an issue or event occurs after the budget was initially approved . For example, the Regional Human Rights or Regional Equity Committee may become aware of a union campaign that needs

to be actioned by them in a timely way, and thus, the Committee may need to resubmit a budget to undertake the actions or activities required for the campaign.

Approval by the REVP is required prior to the committee seeking other sources of funding.

#### Accounting and reporting

The regional committee should maintain a chequing account with a financial institution . A minimum of three members, one of whom is the Treasurer, should be selected as signing officers for the account . Cheques must have two signatures. A signatory should not include the person who the

cheque(s) is/are made out to . Proper records of receipts and disbursements MUST be maintained throughout the year, including a record indicating the breakdown for each cheque and expense . When preparing to issue cheques, the following should be considered:

- Is the expense related to an activity that is on your approved annual budget allocation? If not, has approval for the expense been requested from the REVP office?
- Was the expense approved at a committee/ council meeting (either by vote or consensus)?
- Do you have documentation such as a receipt or email to attach to your financial records?

The Regional Human Rights or Regional Equity Committee is also responsible for preparing and submitting annual financial reports for the year ending December 31 to the REVP and Regional Council representative responsible for that equity group or human rights . The annual report should record expenditures for the year and indicate how they compare with the total budget . All bank statements for each month must also be attached to this report.

Continued funding in any given year is only granted upon presentation of a budget or proposal, the prior year's financial reports and meeting minutes in the appropriate format, and any other document required by the REVP.

## **SAMPLE YEAR-END FINANCIAL REPORT**

## Year-End Financial Report of the (name of region) Regional (type of committee) Committee

Revenues:	Regional committee allocation (must name sources) (e .g. national funding)	\$3,000 .00
	Other (name sources (e.g. donation from Local 1234 for AB project)	\$275.00
		\$3,275 .00
Expenses:	Meetings (breakdown of expenses such as food, per diems, taxi, etc .)	\$575.00
	Newsletter	\$175.00
	Education (on employment equity on June 1, 2018) *	\$1,050.00
	Travel (for xx event on Feb . 14, 2018) *	\$175.00
	Loss of salary (for xxx event on Feb 14, 2018)	\$425.00
	Coalition work (with ABC group) *	\$385.00
	Administration (e.g. bank costs)	\$3 .00
	Total Expenses	\$2,788.00

\* Financial reports should be accompanied by summary activity reports which would give more details on the expensed items .

Excess of revenue	es over expenditures	\$497.00
Reconciliation:	Bank balance at December 31, 2018	\$732.00
	bank balance at December 31, 2010	¢7.52.00
	Less: Outstanding cheque #5	(\$60.00)
	Less: Outstanding cheque #8	(\$175.00)
		\$497.00

Note: Proper records of receipts and disbursements MUST be maintained and may be requested to accompany any report at any given time by the REVP or PSAC National President .

## **Section III**

## Working together and staying active: Introduction to anti-oppressive processes

One of the main goals of Regional Equity Committees is the empowerment of PSAC members from equityseeking groups . Working together, marginalized members have the opportunity to grow as individuals and as a collective . For empowerment to happen in a meaningful way, it is important that members be conscious of how they work together . This is called "process" and it is just as important to the end result as the specific tasks involved.

The way in which members work together reflects our beliefs about how democracy is practiced . There are many ways to practice inclusive decisionmaking and it is up to each committee to decide the process that works best for them.

## **ANTI-OPPRESSIVE PROCESSES**

Many activist groups choose to practice alternative forms of democracy by using anti-oppressive processes . This is a method of working together and an approach to organizational structure that seeks to foster participation and inclusivity . Anti- oppressive process is based in the principle of equality . It emphasizes shared goals, authority, responsibility and accountability .

The advantage of using anti-oppressive process is that it is inclusive, rather than exclusive . Power is shared by many, not concentrated in the hands of a few . Differences are incorporated, not suppressed . The growth of individuals is seen to strengthen, not threaten, the collective . Unity and solidarity flow from the process; they are not forced or demanded . Where anti-oppressive process is consciously followed, members are more likely to feel good about themselves, each other, and the work they accomplish together. How can Regional Committees put anti-oppressive processes into practice if they so choose?

- Work towards inclusiveness . Work with the regional office, with locals and with PSAC Regional Human Rights and Regional Equity Committees to make contact with members who may be interested in participating on the Committee. Make outreach an ongoing activity of the Committee once it is established.
- Clearly identify your common goals.
- Establish a group agreement which sets out what members expect and need from each other in order for the Committee to be a safe, inclusive and empowering forum in which to work together.
- Explore the issue of power within the group . How is power distributed? Do the members have equal power? What influences how much, or how little, power individual members bring to the group? What is the effect of dominant culture? The purpose of this analysis is to determine what changes the group may need to make in order to share power equally.
- Pay attention to individual needs . Do the physical arrangements of meetings enable all to participate? Are necessary accommodations made? Has the Regional Committee enquired with the regional office about assistance from the PSAC accommodation fund to help offset costs?
- Rotate the process of chairing committee meetings . The practice of rotating chairing responsibilities helps distribute workload and develop facilitation skills amongst members.
- Choose a decision-making process that works best for your committee . Some committees will choose to make decisions by consensus . This requires that all members of the committee agree with a decision before it is taken forward. It can be effective for fostering cooperation and compromise. (For more information on

consensus based decision-making, see this guide from Seeds for Change: <u>seedsforchange.org.uk/</u> <u>consensus</u>.) However, consensus-based decisionmaking can also be time consuming. Some committees may find that traditional decisionmaking by voting is more efficient. It is up to your committee to establish what is the most inclusive system for them.

- Share tasks equitably.
- Conduct frequent check-ins.
- Build in shared accountability through a process of Committee evaluation . Members have the opportunity to identify what is working well and what needs improvement . Regular evaluations keep the Committee vital and relevant . Timely and necessary adjustments can be made before problems become major or even destructive.

Many members are new to anti-oppressive process and, through practice, we learn how to use it effectively . This is not necessarily easy and mistakes are made along the way . However, by being patient with each other and persisting in the face of setbacks, we can create committees that are more truly reflective of our democratic principles .

## Staying active

Even the most active and well-organized committee can go through periods when members feel exhausted or depleted . People put a lot of time, effort and personal commitment into their work for social change . For this reason, it is crucial that members attend to the health of the Regional Committee.

It is often most effective to focus on a few key union priorities and/or campaigns rather than trying to tackle too much too quickly. Committees should pick two to three top priorities for the year and aim to accomplish those. Severe burnout can be avoided if measures are taken to maintain and, when necessary, revitalize the Committee.

## **Maintaining the Committee**

To keep a committee active, it is important that information flow easily and quickly, that potential new members be identified and encouraged, that skills be developed, and that tasks be simplified and shared . This will happen when the Committee has:

- an up-to-date membership list with addresses, telephone numbers, and emails
- a strategy for ongoing outreach
- a speedy communications system
- a schedule of well publicized meetings
- a newsletter or bulletin published at regular intervals
- attention to and accommodation of special needs
- orderly files and records that are kept up to date
- a well thought-out and comprehensive "plan of action"
- a system of sub-committees to focus energies and interests on specific tasks such as recruitment, education, communications, community outreach, resources, social events, etc.

Most of these ideas reflect the need for basic planning and organizing . They might seem bureaucratic and mundane, but they will save a committee valuable time and energy which are more productively spent on the issues and strategies that will advance the Committee's goals .

## **Section IV**

## **Political action**

Political decisions have a major impact on our daily lives . They can bring into effect policies and programs that advance social and economic equality for equity-seeking groups . Policy changes can also have adverse effects and statistics reveal that these tend to fall disproportionately on women and equity-seeking groups . Women and equity-seeking groups therefore have a significant stake in the political decisions that are made in this country . It is important to step into the wider political arena and speak out on issues that are decided at the municipal, provincial, and national levels .

national levels.

## **Area Councils**

PSAC Area Councils are made up of members from different locals to engage with PSAC campaigns at a political level . Members come together to lobby their political representatives and raise awareness of issues affecting our members, workers and the Canadian public.

Like Regional Human Rights and Regional Equity Committees, Area Council members work with their community partners, and build links with other labour groups .

Each Regional Human Rights and Regional Equity Committee is entitled to one delegate at their local Area Council . Each committee will appoint a member to be the official representative on their respective area council . This representative will be responsible for ensuring that priorities and issues raised by their respective committee are integrated into the work of the area council and vice versa.

## Networking and coalition building

Regional Human Rights and Regional Equity Committees do not operate in isolation of the rest of the union or of the social justice movement inside and outside the labour movement . It is important to build ties with groups, both inside and outside PSAC, who share the goals of the committees . This creates opportunities to cooperate on strategy, share information, provide mutual support and pool resources .

## Within PSAC

Regional Human Rights and Regional Equity Committees will want to work together with these bodies:

- PSAC National Human Rights Committee (NHRC)
- PSAC National Indigenous People's Circle (NIPC)
- PSAC Regional Women's Committees
- Area Councils
- other Regional Human Rights and Regional Equity Committees in the region

## Within the broader labour movement

Regional Human Rights and Equity Committees will want to outreach and mobilize on issues of concern to working equity-seeking groups with:

- Regional human rights and regional equity committees of local sister unions
- Human rights and equity committees of district labour councils
- Human rights and equity committees of provincial federations of labour

## **COALITION BUILDING**

Regional Human Rights and Equity Committees are part of a larger social justice movement . At the national, regional, and local levels there are many organizations and groups actively seeking social, economic, and political justice for equity-seeking groups . By making links with these organizations, Regional Human Rights and Equity Committees become part of a broader, stronger power base and mutual support network .

#### What's a coalition?

A coalition is a group of organizations that agree to adopt a common strategy and work together in order to further their shared vision, values and goals . The individual groups feel it is in their best interest to join a coalition because they recognize either an opportunity to gain or a threat to lose something they each value (e.g., programs and services, legislation). The coalition may be organized around a single issue or for long-term objectives .

Some examples of coalitions that PSAC Regional Human Rights and Equity Committees have joined or social justice organizations that we have worked with closely in the past are:

- Assembly of First Nations
- Coalition of Black Trade Unionists
- Asian Canadian Labour Alliance
- The Native Women's Association of Canada (NWAC)
- Canadian Council for Refugees
- Council of Canadians with Disabilities
- EGALE
- Local and regional advocacy organizations

#### What is advocacy?

Advocacy is any effort to influence, shape or change a particular issue in society . This can include lobbying politicians, writing letters to businesses or elected officials, running social media campaigns, developing public awareness materials, organizing rallies and a host of other actions .

As part of the broader social justice movement, Regional Human Rights and Equity Committees can and should undertake advocacy and political action . In identifying priority issues to address, the Committee should consider who is most affected by the issue and where the Committee has the greatest potential to influence.

Often the issues that we are tackling affect marginalized communities . It is important that our advocacy is supportive and that we are advocating with instead of for . Frequently, marginalized people are spoken over or their voices and perspectives are dismissed . So, in all of our efforts, labour activists should be taking the lead from those who are most affected by an issue and doing what we can to support their positions . When we hold more power and are not part of the group(s) that are most affected, then it is important to listen and amplify marginalized voices rather than making the mistake of putting ourselves front and centre .

## **National Equity Conferences**

PSAC National Equity Conferences are held every three years . The National Equity Conferences include: Access Conference; Pride Conference; Conference for Racially Visible Members; Indigenous People's Conference and the Women's Conference . The Conferences bring together PSAC equity-seeking members from across the country to, among other things, discuss and adopt resolutions on issues and policies that affect them . These resolutions reflect the direction and action that equity-seeking members want to take to further the status of equity-seeking groups in the union, at the workplace, and in society.

Two equity delegates to the PSAC Triennial Convention are elected at each of the PSAC National Equity Conferences .

The National Equity Conferences are also an opportunity for PSAC equity-seeking members to share with and learn from each other, to create networks, and to feel empowered through workshops and speakers . It brings the union closer to equity-seeking members and vice versa . It is a time for learning, for decision-making, and for celebration .

## **Regional Conference for Racially** Visible Members

In 2015, a resolution was adopted by the PSAC Convention delegates that requires, once every three years each region to organize a Regional Conference for Racially Visible Members . Regional conferences have traditionally served as introductory union events to newer activists and have more of an educational focus to them .

They can also submit resolutions to the National Conference for Racially Visible Members .

Contact your REVP and Regional Council representative responsible for racially visible members for more information on regional conferences for racially visible members.

## **Section V**

## Other ways to make change happen

Unions organize to create social, economic and political change, but how can a Regional Committee get others at PSAC to support the change that they want to see? Within PSAC, change can happen in many different ways and at different levels:

**The local** – For most PSAC members, interaction with their union takes place in their own local . If they attend a union function, it is most likely to be a local function . The union representative they are most likely to know is their union steward, or they may know people who sit on their local executive . Many decisions affecting members are made at a local level, for example, at general membership or local executive meetings.

**The component** – PSAC's 15 components provide leadership and services to their locals including representation on grievances or in consultations with the employer . Some components provide education programs . All organize conferences, conventions, meetings and various other forums where issues are discussed and decided .

**The region** – PSAC's seven regions, each led by a Regional Executive Vice-President and Regional Council, provide a range of services and opportunities for engagement of members within the region . They organize the regional education program; support member mobilization, campaigns and contract negotiations; organize conferences and forums; and provide various services to Directly Chartered Locals . **PSAC national** – PSAC's National President and National Executive Vice-President work with the Regional Executive Vice-Presidents and the National Board of Directors in leading PSAC's national operations and programs . PSAC's national headquarters is located in Ottawa and it is from there that many national services are delivered including national bargaining, national campaigns, final level representation, national training programs, and national conferences . PSAC National has subject matters experts in various areas including: human rights, disability insurance, pensions, and health and safety.

**Members**, including those members from equity groups, can influence and shape what happens at each level of the union by taking part in union activities, attending meetings, staying informed, providing input and seeking election to union positions .

Change comes about when members ask for it and convince others that it is necessary . At all levels of PSAC, elected leaders are expected to fulfil the mandates given to them by the members . For example, every three years PSAC has conventions for each region and component, and there is a triennial national convention . These conventions decide policy, set budgets, adopt resolutions directing action, and elect leaders .

## **Education for change**

An important path to change is becoming informed. Union education equips members and committees to make change in our workplaces, the union, and society . PSAC offers a variety of courses for members . Some are short three-hour sessions while others can run over several days . Most union training is face-to-face but PSAC is offering more and more on-line courses, webinars and virtual townhall discussion forums.

PSAC also offers a national <u>Leadership Training</u> <u>Program</u> and the <u>Union Development Program</u> which prepares union activists to assume leadership roles in the union and the labour movement . Funding is also available to support the participation of a small number of PSAC members in the Labour College (<u>canadianlabour.ca/who-we- are/labour-</u> education/labour-college-of-canada)

of the Canadian Labour Congress . Each region creates its own education program to meet the needs of the membership . These programs can include courses on such subjects as grievance handling, duty to accommodate, domestic violence, health and safety, local officer training and much more .

# Conventions and resolutions that mandate change

PSAC is a democratic organization . It is governed by the PSAC Constitution and Regulations . Changing PSAC's structure and priorities is often done by passing resolutions at conventions .

The PSAC National Triennial Convention is the ultimate governing body of the union . At convention, delegates debate and vote on resolutions, adopt the budget for the next three- year cycle, and elect PSAC's National President and National Executive Vice-President .

Each PSAC region holds a convention the year prior to the National Triennial Convention . Regional Executive Vice-President (REVP), the alternate REVP and the Regional Council representative are all elected at regional conventions . Resolutions pertaining to regional bylaws are debated and adopted or rejected .

Each regional Human Rights / Equity Committee is entitled to elect one delegate to the regional convention .

Components also hold conventions the year prior to the National Triennial Convention . As with the PSAC conventions, the component convention delegates debate and adopt or reject resolutions pertaining to the component bylaws and elect representatives to the component governing bodies .

Prior to any of these conventions, the resolution process involves an initial call-out for resolutions . The PSAC Constitution, the PSAC regional bylaws and the component bylaws explain the respective process for submitting resolutions .

Getting resolutions passed requires support from delegates and that means those submitting resolutions have to convince others of the merits of the resolution. Delegates are allowed to speak to resolutions when they are debated at convention, to get support for a resolution it is helpful to listen and note the concerns others may have with the resolution and make counterarguments.

### **Connect with others**

Conventions can be confusing for first-time delegates but there are always experienced delegates willing to provide assistance and guidance before and during the convention . They can provide assistance in how to draft a resolution for example .

#### Talk to:

- members of other committees in your region,
- PSAC and component staff,
- elected officers, and
- others you know who are or have been active in unions.

## **Sample Resolution**

## **Excerpt from the 2015 PSAC Triennial Convention General Committee Report:**

## **RESOLUTION GEN-027 DOMESTIC VIOLENCE AWARENESS**

(which covers GEN-028, GEN-029, GEN-030, GEN-031, GEN-032, GEN-033, GEN-034, GEN-035, GEN-036 and GEN-037)

The Committee recommends concurrence in Resolution GEN-027 which reads as follows:

**WHEREAS** domestic and workplace violence and abuse has made it more difficult for members who have experienced it to be successful in the workforce; and

**WHEREAS** with education, we as a union would be stronger and would be better able to assist our affected members to cope, move forward, and work towards succession in the workforce and no longer being held back by the effects of abuse; and

WHEREAS the continuation of violence and abuse has created barriers for many members; and

**WHEREAS** the Union has always been a strong supporter of social issues and their popular education approach would have an impact on the lives and families of those affected:

**BE IT RESOLVED THAT** PSAC creates a domestic violence awareness course for the education of members on the struggles of victims of domestic and/or workplace abuse and of approaches that can be taken to make a difference to the lives and families of members affected by such violent situations.

### **Rationale**

Domestic violence negatively impacts the job security, independence and well-being of victims . The union should educate and communicate with members about the impacts of domestic violence and promote violence prevention and safety in the workplace . There is currently no PSAC course that deals with this important subject matter .

## Costing

	2016	2017	2018
Cost	\$17,431	\$17,431	\$17,431
Cost per member per month	0.01	0.01	0.01
Percentage cost	0.0002	0.0002	0.0002

## **Excerpts from the PSAC Constitution**

## **SECTION 15**

## **REGIONAL COMMITTEES**

## Sub-Section (1)

The organization and operation of Regional Women's, Indigenous Peoples, Racially Visible Persons, Pride (LGBTQ2+ Lesbian, Gay, Bisexual, Transgender Persons, Queer, Two-Spirited, +), Access (Persons with Disabilities) and Young Worker (persons 35 years of age and under) Committees should be encouraged by the PSAC as a matter of policy, provided that not more than one Regional Women's, Indigenous Peoples, Racially Visible Persons, Pride, Access and Young Worker Committee may be organized in any area that can be reasonably encompassed by one Regional Women's, Indigenous Peoples, Racially Visible Persons, Pride, Access and Young Worker Committees.

### Sub-Section (2)

- a) Women's, Indigenous Peoples, Racially Visible Persons, Pride, Access and Young Worker Committees of the PSAC may be organized where there are at least three (3) Components and/or DCLs willing to participate and upon application to the AEC.
- b) Notwithstanding Sub-Section (2) (a), the AEC may approve the organization of Regional Indigenous Peoples, Racially Visible Persons, Pride, Access and Young Worker Committees where less than three (3) Components and/ or DCLs are willing to participate when it is satisfied that the Committee can be viable.
- c) Notwithstanding Sub-Section (2) (a) and (b), Regional Human Rights Committees consisting of members of the Indigenous Peoples, Racially Visible Persons, Pride and Access Equity Groups may be organized where there are at least three (3) Components and/or DCLs willing to participate, and upon application to the AEC.

d) Notwithstanding Sub-Section (2) (a), (b) and (c), the AEC may approve, in exceptional cases, the organization of Regional Indigenous Peoples, Racially Visible Persons, Pride and Access Committees jointly as a Human Rights Committee when it is satisfied that the members are willing to participate and the Committee can be viable.

## Sub-Section (3)

- a) Regional Women's, Indigenous Peoples, Racially Visible Persons, Pride, Access and Young Worker Committees or Regional Human Rights Committees shall consist of representatives who should come from each Component with members in the jurisdiction of the Women's, Indigenous Peoples, Racially Visible Persons, Pride, Access and Young Worker Committees.
- b) Only one member per Local or Branch may be a voting member of each Committee . For any Committee that does not utilize voting, only one member per Local or Branch may engage in the process by which decisions of the Committee are made .

### Sub-Section (4)

Regional Human Rights Committees or Regional Women's, Indigenous Peoples, Racially Visible Persons, Pride, Access and Young Worker Committee meetings shall be held at least four (4) times a year.

### Sub-Section (5)

Regional Human Rights Committees or Regional Women's, Indigenous Peoples, Racially Visible Persons, Pride, Access and Young Worker Committees shall be fully funded by the PSAC.

## Sub-Section (6)

The seven (7) PSAC Regional Health and Safety Committees shall have the authority to submit resolutions directly to the National Health and Safety Conference .

## **HUMAN RIGHTS TIMELINE**

## The sixties and seventies

- **1958** Cal Best, first Black union leader in the federal public service is elected President of the newly formed Civil Service Association of Canada (CSAC). He remains President until the merger of the CSAC with Civil Service Federation of Canada to form the Public Service Alliance of Canada in 1966.
- 1971 PSAC organizes employees of the Iroquois St. Regis Band Council. The Band Council challenges the union's certification and argues that the Band Council is not 'an employer'. PSAC argues that Indigenous and non-Indigenous employees working for the Council or the Band should not be denied basic workers' rights. In 1982, the Supreme Court agrees with the union's position that the Council engages employees to do work and pays them.
- **1976** First woman National Director elected to PSAC National Board of Directors, Eleanor Ryan
- **1976** 24 per cent of delegates to PSAC Triennial Convention are women
- 1976 First woman elected to the Alliance Executive Committee, Aileen Manion
- 1976 Establishment of PSAC Equal Opportunities Committee, focusing on women's advancement
- **1976** A year after the federal government introduces wage and price control legislation, the Canadian Labour Congress sponsors a national Day of Protest to mark the anniversary. Over a million workers are estimated to have participated in demonstrations across the country.

## **The eighties**

- 1980 Clerical and Regulatory (CR) group members go on strike
- **1980** Leave negotiated for care and nurturing of pre-school children
- **1980** Adoption leave negotiated
- **1980** Maternity leave allowance negotiated for CR group
- **1980** Leave for relocation of spouse negotiated
- **1980** First pay equity settlement Library Science (LS) group
- 1981 Establishment of the PSAC weekend course "Fighting Discrimination: The Local's Role"
- **1981** The mandate of the PSAC Equal Opportunities Committee is expanded to include all equity groups
- **1982** Establishment of PSAC family care allowance for participation in union activities
- **1982** Pay equity increases won for the Food Services, Laundry Services and miscellaneous personal service members within the General Services (GS) group

- **1982** Discrimination within the Hospital Services (HS) classification standard recognized and corrected with a reclassification of 250 Registered Nursing Assistants
- PSAC files pay equity complaint on behalf of CR group (Canada Post) with the Canadian Human Rights Commission
- The Task Force on Equality in Employment, headed by Justice Rosalie Abella, is created to examine the issues of representation in the workforce . The Canadian Labour Congress (CLC), PSAC and other unions make submissions in support of employment equity . The Task Force produces a groundbreaking report: Equality in Employment .
- 1984 First woman component president elected, Sandra Messer, Union of Veterans Affairs Employees
- 1984 Establishment of PSAC in-residence course, "Women at Work"
- Adoption of PSAC Sexual Harassment Policy
- PSAC files pay equity complaint on behalf of the CR group (Treasury Board) with the Canadian Human Rights Commission
- First National Women's Conference (500 participants) "Yesterday, Today and Tomorrow: The Changing Role of Women"
- Constitutional recognition of Triennial National Women's Conferences to report to the PSAC Triennial National Conventions and to have their recommendations voted on
- Funding at six cents per member per month established for Regional and National Women's Conferences
- Sexual harassment protection clause negotiated
- No discrimination clause negotiated
- Maternity leave provisions negotiated for all other PSAC Treasury Board units
- The federal government adopts the *Employment Equity Act* to help remedy historic discrimination and remove barriers in the workplace against women, Indigenous people, people with disabilities and visible minorities . The Act does not apply to the federal public service . Labour participates in the initial consultations on the proposed Act .
- Labour activists who were involved in anti-racist work inside unions as well as in their communities create the Ontario Coalition of Black Trade Unionists .
- Alliance International Women's Day (IWD) activities "Getting Organized: Bargaining for Equality"
- Establishment of PSAC weekend course on technological change
- 1986/87 First Regional Women's Conferences "Equality for a Change"

- 1987 Establishment of PSAC weekend course, "Men and Women Talking: A Vision of Equality"
- 1987 Second woman component president elected, Lynn Ray, Union of Solicitor General Employees (USGE)
- **1987** Supreme Court decision (Robichaud case): employer responsible for maintaining a harassment-free work environment
- Alliance IWD theme "Blueprint for the future: Our future is our children"
- Second National Women's Conference, "Women's Action: The Power of Change"
- HS members receive pay equity adjustments retroactive to 1980
- Union of Postal Communications Employees (UPCE) strike
- The PSAC triennial convention adopts a comprehensive human rights policy . This policy reaffirms PSAC's support for human rights as proclaimed in the Universal Declaration of Human Rights, the *Canadian Charter of Rights and Freedoms* and the *Canadian Human Rights Act*. It also outlines measures to facilitate achieving equality and eliminating discrimination .
- The National Employment Equity Network is created by a coalition of equality-seeking groups . The mandate of this coalition is to lobby the federal government to make the employment equity program more effective . PSAC is part of this network .
- Constitutional recognition and funding of Regional Women's Committees by PSAC Triennial National Convention
- PSAC Human Rights Policy adopted at Convention
- Two women elected to the Alliance Executive Committee (AEC), Susan Giampietri and Joane Hurens
- Funding for Regional and National Women's Conferences increased to 21 cents per member per month
- Alliance IWD theme "Quality Child Care"
- **1988/89** Second series of Regional Women's Conferences, "Women's Action: The Power of Change"
- Letter of Understanding between PSAC and Treasury Board on Workplace Child Care negotiated
- Hospital Services (HS) strike over pay equity
- **1989** Joint union-management pay equity study begins for members at the Government of Northwest Territories
- Alliance IWD theme "Pay Equity: Putting it Together"
- PSAC Lesbian and Gay Support Group is formed

## **The nineties**

- 1990 Third woman component president elected, Bernice Wilson, Union of Energy, Mines and Resources
- 1990 Third National Women's Conference, "Women's Action: The Power of Change"
- Treasury Board makes partial payments to Clerical and Regulatory (CR), Stenographic and Typing (ST), and Educational Support (EU) members as a result of Joint Union Management Initiative (JUMI) pay equity study
- Federal separate employers such as Canadian Security Intelligence Service (CSIS), Social Sciences and Humanities Research Council (SSHRC), Communications Security Establishment (CSE), and Auditor General (AG), follow suit and make partial pay equity payments to same groups
- Canadian Human Rights Commission appoints a Tribunal to hear the largest pay equity complaint filed in Canadian history for the CR, ST, HS, LS, EU groups
- 1990 35 Regional Women's Committees established
- PSAC Equality Action Group is formed by visible minority members to work on race relations issues
- Alliance IWD theme "Women's Action for Economic Equality"
- Racially visible members form the PSAC Equality Action Group in the National Capital Region (NCR) to work on human rights issues. This later became the NCR Racially Visible Action Committee (RVAC).
- A committee of the House of Commons is given the mandate to review the *Employment Equity Act*, 1986 and make recommendations for improvement . PSAC provides its views to the Committee . The Committee's 1992 report, entitled "A Matter of Fairness", makes a number of recommendations, including: the inclusion of the federal public service under the Act, that the Act require bargaining agents to be consulted and have input into the preparation and implementation of employment equity plans, and that the Canadian Human Rights Commission (CHRC) become the enforcement agency under the Act with auditing powers . Although this report was tabled in 1992, the Act was not revised until 1995 .
- PSAC video "Harassment at Work" produced
- 34 per cent of delegates at PSAC Triennial Convention are women
- Three women, out of five AEC positions, are elected at PSAC Convention, Nycole Turmel, Susan Giampietri, and Joane Hurens
- Hospital Services (HS) Pay Equity Tribunal decision
- Alliance IWD theme "Tech Change Under Control"

- PSAC national strike of Treasury Board units, regarded as the largest strike in Canadian history/herstory
- An additional three Regional Women's Committees established
- **1991** Treasury Board recognizes need for major overhaul of public service classification system to remove gender bias
- Alliance IWD theme "In Diversity is Unity"
- PSAC woman member, Lynn Jones, elected to Canadian Labour Congress Executive Council visible minority affirmative action position
- Third series of Regional Women's Conferences "After the Strike: Women, Power and Politics"
- First contract negotiated for Yukon Women's Transition Home (PSAC members), using a "consensus bargaining" approach
- **1992** A tribunal is finally appointed, ten years after the filing of a pay equity complaint by PSAC on behalf of the CR group at Canada Post
- On behalf of our members, PSAC negotiates travel insurance policy that recognizes same-sex spouses
- PSAC produces December 10th, Human Rights Day poster (members with arms linked representing various concerns)
- PSAC's Equal Opportunities Committee is expanded by eight seats in order to ensure the representation of groups covered by Human Rights Policy
- The PSAC National Board of Directors adopts a resolution to commemorate the United Nations Day for the Elimination of Racial Discrimination, March 21
- Fourth woman component president elected, Valerie Denesiuk, Supply and Services Union
- **1993** PSAC Harassment Policy and Complaint Procedure is adopted by the National Board of Directors . This policy undertakes to maintain a harassment free environment at all PSAC functions and, unlike the Sexual and Personal Harassment Policy, pertains to harassment on all prohibited grounds cited in the PSAC Human Rights Policy (e.g., race, disability and so on).
- Racially visible members, Indigenous members, and LGBTQ2+ members begin to form their Regional Committees across the country
- Funding is provided for pilot project weekend education seminars for racially visible members (Halifax and Toronto). Racially visible members play an active role in planning, developing, organizing and delivering the seminars.

- **1993** Workshop, "Anti-Racist Facilitator Training" is conducted at the annual conference for education staff
- **1993** The policy on Sexual Orientation is drafted by the PSAC Lesbian and Gay Support Group and presented to the Equal Opportunities Committee for discussion
- **1993** Members with Disabilities in the Montreal region form le Comité régional des membres ayant un handicap (MDAC)
- **1993** PSAC produces March 8 International Women's Day poster, conceptualized by an Indigenous member of the Equal Opportunities Committee, around the graphic depiction of an Indigenous "medicine wheel", under the theme "Voices of Power"
- **1993** Systems Review of Alliance Centre employment policies and practices completed as part of the Employment Equity Plan for PSAC staff. This plan is jointly developed by PSAC and the two staff unions, the Canadian Union of Labour Employees (CULE) and the Alliance Employees' Union (AEU) for designated groups.
- **1993** Fourth National Women's Conference held, "Women, Power and Politics"
- **1994** 28 per cent of members of the National Board of Directors (NBOD) are women
- **1994** PSAC participates in the first joint Canadian Labour Congress (CLC) and affiliate International Women's Day campaign under the theme "Weavers of World Rights"
- **1994** Federal Court orders the Canadian Human Rights Tribunal to re-examine their rulings on the Mary Pitawanakwat case . A settlement is later reached giving Mary Pitawanakwat \$200,000 to cover damages and credits for all annual leave and sick leave.
- **1994** PSAC completes the representation of its case before the Canadian Human Rights Tribunal in the pay equity complaint for the CR, ST, HS, LS, EU Treasury Board units
- **1994** During collective bargaining, female-dominated groups at Canada Post receive gains as a result of pay grid re-structuring that cuts the wage gap for women significantly in some cases
- **1994** PSAC Convention addresses a broad range of human rights issues:
  - Women's Policy Paper
  - Sexual Orientation Policy
  - Policy on Aboriginal Workers
  - Policy on the Provision of Alternate Media
  - PSAC Action Plan Regarding Employer Initiatives
  - Employment Equity for Persons with Disabilities
  - Establishment of a Local Accessibility Fund
  - Mandate to hold the first National Conference for Racially Visible and Indigenous members

- **1994** PSAC wins arbitration with Canada Post establishing that the employer must include same-sex spouses in its benefit plans. The employer, predictably, appeals this ruling.
- **1995** A full day of the PSAC's National Board of Directors meeting is dedicated to training on systemic discrimination, harassment and human rights concepts
- **1995** Parliament adopts a revised federal *Employment Equity Act*, which applies to the federal public service for the first time . The new Act contains other significant improvements to the former Act, such as:
  - providing the Canadian Human Rights Commission (CHRC) with the authority to conduct audits of employers;
  - making the Federal Contractors Program requirements equivalent to those of the public service with regard to implementation of employment equity;
  - requiring employers to consult with bargaining agents regarding the preparation, implementation and revision of their employment equity plans; and
  - including more detailed requirements for employers in implementing employment equity.

However, there are also a number of problems with the 1995 Act, particularly the consequential amendments to the *Canadian Human Rights Act*, which take away the ability to file complaints based on employment equity data in most cases, and take away the Commission's ability to order employment equity remedies . In PSAC's view, the Act is still not nearly strong enough to ensure that employment equity will become a reality in workplaces .

- **1995** Representatives of PSAC and the two staff unions sign the PSAC Internal Employment Equity Plan.
- **1995** The founding convention of the PSAC Québec Council is held in St. Hyacinthe on May 6 7. The 150 delegates elect 10 officers to the Council, including a vice-president for women's issues.
- **1995** The second Access Conference is held in August for members with disabilities following an NBoD resolution to provide funding . Entitled "Access 95: Taking Our Place", the conference focuses on the impact of cuts to social programs and to employment on persons with disabilities
- **1995** August 30 marks the opening of the Fourth World Conference on Women held in Beijing, China. Sister Nycole Turmel, PSAC First Vice-President, is part of the Canadian NGO delegation . Canadian delegates propose an International Women's March against poverty for the year 2000, which captures the imagination of many . Support for the march is gaining momentum .
- **1995** United Nations Survey known as the "Human Development Index" reports Canada rates as the #1 country in which to live unless, as the Canadian Press put it, you're a woman . The rating then drops to #9.

- 1995 In an effort to put pressure on the Quebec government to negotiate on nine demands to fight women's poverty, hundreds of women in the province marched 20 kilometres a day for 10days as part of the Quebec March Against Women's Poverty. The march begins May 26 from Montreal, Longueuil and Rivière-du-Loup and ends June 4 in Québec City, with thousands joining them, to demand an end to women's poverty.
- **1995** Full day of National Board of Directors meeting dedicated to training on systemic discrimination, harassment and human rights concepts
- **1995** The PSAC National Women's Conferences Organizing Committee, mandated to plan the PSAC Women's Conferences, is struck and includes direct representation of equity group members
- 1995 On July 10, Sister Mary Pitawanakwat dies after a long battle with cancer
- **1995** Pay Equity Tribunal, to decide equal pay owed to 3,000 clerical workers at Canada Post, continues to meet . The tribunal hearings began in1993
- **1995** PSAC appeals to the Federal Court to reverse a pay equity tribunal decision which did not provide full retroactivity to employees of Non-Public Funds Headquarters
- **1995** PSAC members at Bryony House, a women's shelter, successfully negotiate their first contract after organizing community support to elect a new board of directors
- **1995** PSAC teams up with the National Action Committee on the Status of Women (NAC) to provide training to activists and staff across the country, on incorporating coalitions in the fightback campaign against poverty
- 1995 PSAC woman member, Marianne Mackinnon elected as President of the Yukon Federation of Labour
- **1995** PSAC members at Purolator Courier, a female dominated bargaining unit, maintain a solid picket line during 57 days of lock-out and achieve their first collective agreement
- **1996** PSAC establishes and pilots its advanced course in human rights
- **1996** Fifth woman Component President elected, Jackie Simpson, Union of Northern Workers (UNW)
- **1996** Fourth series of Regional Women's Conferences "From the Margins to the Mainstream". This is the first series of regional conferences that are completely decentralized to theregions
- **1996** The first National Conference for members of PSAC who belong to racially visible groups and Indigenous groups is held. The theme of the conference is "Unity, Strength, Power: Together Against Racism".
- **1996** On February 15, the Canadian Human Rights Tribunal rules that data assembled over four years during the course of the joint employer-union equal pay study are valid. This decision provides hope that pay equity will become a reality in the federal public service. Arguments with respect to retroactivity and amounts owing are continuing before the Tribunal.

- Women's Across-Canada March Against Poverty, organized by the NAC and the CLC, begins May 15 in Vancouver, British Columbia, May 19 in St. John's, Newfoundland, and culminates June 15 in Ottawa, where some 25,000 people gather in LeBreton Flats and march to Parliament Hill
- **1996** Women in Quebec hold a 24-hour vigil in Quebec City, at the National Assembly, organized by the Fédération des femmes du Québec (FFQ) to commemorate the anniversary of the Quebec Bread and Roses March . They are joined by the Women's March Against Poverty eastern caravan .
- PSAC member Lois Moorcroft re-elected as MLA for the Yukon New Democratic Party in the Yukon legislature as Minister responsible for Education, Justice and Women's Directorate
- There are 10 workplace child care centres established, including a centre located near the Laval Penitentiary Complex which can accommodate 60 children
- There are 47 Regional Women's Committees established, and a request pending for the establishment of the 48th committee in Newfoundland
- The Canadian Human Rights Commission orders Treasury Board to provide same-sex couples with the same benefits as opposite-sex couples
- The Federal Court of Appeal rules that the pay equity complainants of the Non-Public Funds should receive the full retroactivity sought by PSAC, i.e. one year prior to the date of the complaint
- Fifth National Women's Conference held, "From the Margins to the Mainstream"
- Workers at the Red Bank First Nation are organized by PSAC
- 40.5 per cent of the delegates to the Triennial Convention are women, double the number at the 1979 convention (20 per cent)
- 34.6 per cent of the National Board of Directors (NBoD) are women, an increase of 6 per cent over 1994
- In the new regionalized structure of PSAC, almost 50 per cent of the AEC are women (4 of 9)
- Two PSAC members are elected in the federal election held in June: Louise Hardy from the Yukon Employees Union, representing the riding of Yukon; and Angela Vautour, from National Component, representing the riding of Beauséjour-Petitcodiac, both for the New Democratic Party
- PSAC booklet on Multiple Chemical Sensitivity (MCS) at Work is developed
- 1998 PSAC Awareness Kit on Scent-Free Environments is developed
- The first PSAC course on harassment is piloted in February

- **1998** In the Nova Scotia election held in March, the efforts of PSAC members help to elect the first black woman to the legislature . Yvonne Atwell, well-known community activist, represents the riding of Preston for the New Democratic Party.
- **1998** Women around the world begin preparations for the World Women's March Against Poverty, to be held in the year 2000. By July 1998, 617 women's groups in 86 countries have indicated their interest.
- **1998** At the common issues bargaining table during negotiations with Treasury Board, PSAC negotiates a top-up of parental benefit leave, in addition to the benefits for maternity leave, to a total of 25 weeks
- **1998** PSAC undertakes an internal pay equity initiative with two of its staffunions
- **1998** There are now 14 PSAC workplace childcare centres
- **1998** On June 29, PSAC wins a landmark decision in its 14-year battle for pay equity on behalf of federal public service workers in female-dominated groups . The Canadian Human Rights Tribunal decision includes:
  - retroactivity to March 8, 1985 (the date the joint pay equity study was announced);
  - simple interest, based on the Canada Savings Bond interest rate;
  - interest will continue to accumulate until the payments are made;
  - calculation of the wage gap to be based on the Canadian Human Rights Commission methodology, which is close to that of PSAC;
  - integration of the pay equity adjustment into the wage rate as of July 29,1998

In the wake of the decision, PSAC members sound the rallying cry from coast to coast: "Don't delay – just pay!"

- **1998** On August 14, the Federal Court dismisses Treasury Board's appeal of the Akerstrom and Moore Human Rights Tribunal decision. At issue in this case is the heterosexual specific definition of 'spouse' in the federal government's collective agreements with its bargaining agents.
- **1998** On August 27, the Federal government announces it will appeal the Canadian Human Rights Tribunal decision in the global pay equity complaint . PSAC immediately embarks on a national campaign of protest
- **1998** In September, PSAC officially endorses the World March of Women 2000 and contributes \$2,000 to enable a delegate from the South to attend the first international planning meeting held in Montreal in October.

- **1998** On December 29, following many months of intense bargaining, the first negotiated collective agreements in over 10 years are signed by PSAC and Treasury Board covering workers at five tables. Improvements include:
  - a new definition of common-law spouse to include same-sex couples and equivalent access to the provisions of the collective agreement;
  - family-related leave is expanded to provide for care of an elderly member of the employee's family; the clause now also provides that employees can use family-related leave in order to make alternate care arrangements for a family member's longer illness;
  - Maternity-Related Reassignment or Leave: the employer must modify an employee's job functions or reassign her for the period from the beginning of pregnancy to the end of the 24th week following pregnancy; if such modifications are not reasonably practicable, the employee is entitled to leave without pay;
  - Pay Equity: For LS workers, all equal pay adjustments paid since 1990, in addition to special pay adjustments offered by the employer when pay equity conciliation talks broke down in September 1998, are rolled into base salary before the application of the economic increase. Other workers involved in the pay equity complaint (CRs, DAs, EUs, and STs) also receive Special Pay Adjustments which are rolled into base salary before the economic increase is applied; however, the previous pay equity adjustment made unilaterally by the employer is not part of base salary.
- **1998/99** Regional Women's conferences and seminars are held in every region
- **1999** May marks the 300th day of hearings in PSAC's pay equity complaint against Canada Post. The complaint on behalf of CRs at Canada Post was filed on August 24, 1983.
- **1999** On May 31, the Federal Court (Trial Division) begins hearing the government's appeal of the Pay Equity Tribunal decision. PSAC members in the NCR organize daily events in front of the Federal Court building for the entire two-week period, including guest speakers, an appearance by the political satire group the Raging Grannies, and hot dog lunches. A decision is anticipated before the end of 1999.
- **1999** On June 9, the Public Service Alliance of Canada and the Congress of Aboriginal Peoples (CAP) sign a partnership agreement aimed at finding solutions to the under-representation of Indigenous Peoples in the labour force
- **1999** On July 7, Canadian Human Rights Tribunal hearings begin in the pay equity complaint filed in 1989 on behalf of the workers employed by the Government of the Northwest Territories (GNWT). Hearings are scheduled through to June 2000.
- **1999** On July 13, in the face of continued stalling tactics by Treasury Board since the pay equity decision was issued July 29, 1998, PSAC asks that the Tribunal be reconvened to deal with outstanding issues, which include: methodology, interest, equal treatment for the HS group, and how the total amount of money owed will be divided up among the various levels . On October 29, an agreement is signed on how to implement the Tribunal's order.
- **1999** Negotiated Child Care Fund for our members at Canada Post

- **1999** Betty Bannon elected first woman National President of the Union of Taxation Employees
- **1999** PSAC organizes members of the Burnt Church First Nation
- **1999** Evans decision comes down regarding the government's appeal on pay equity and rules for the union saying "Justice delayed was justice denied"
- **1999** PSAC adopts Policy 40 on Anti-Racism
- **1999** PSAC collaborates with federal employers in the development of an Employment Systems Review Colloquium . The colloquium is designed to help union and employer representatives understand the work required by this stage in the employment equity process . Another goal is to engage representatives in the regions with the expectation that union-management activities will take place that will facilitate an exchange of strategies.

## The new millenium

- 2000 PSAC 12th Triennial Convention elects first Woman National President: NycoleTurmel
- **2000** 40 per cent of delegates to the 12th Triennial Convention are women
- **2000** Three out of nine members of the Alliance Executive Committee are women: Nycole Turmel, Patty Ducharme and Robyn Benson
- **2000** Five out of 18 Component Presidents are women
- **2000** Triennial Convention grants delegate status to PSAC EOC representatives to Convention
- 2000 World March of Women in the Year 2000 is launched on March 8 (International Women's Day) and culminates with 50,000 women on Parliament Hill on October 15 (International Day for the Elimination of Poverty)
- 2000 The Task Force on the Participation of Visible Minorities in the Public Service delivers its report entitled "Embracing Change in the Federal Public Service" (also known as the 'Perinbaum Report'), a governmentwide action plan to address under-representation within the federal public service . The Embracing Change report sets a goal of one-in-five for new hires into the federal public service by 2003 and for executive hires by 2005, in order to address the large and growing gap with respect to this group . Three years of funding is attached to this initiative . PSAC had provided a submission to the Task Force during its consultations and welcomes the report and its recommendations. (After five years, the funding is not renewed and the initiative fails because the goal of one-in-five was never met.)
- **2000** PSAC develops its "Duty to Accommodate: A PSAC Guide for Local Representatives" publication (later revised in 2009). This guide is a popular tool for members to better understand the duty to accommodate, the process involved and the responsibilities of all the parties in the workplace.

- **2000** Resolutions adopted at the PSAC national equity conferences, including the Unity Conference are allowed to be sent to the PSAC Triennial Convention .
- **2000** PSAC Triennial Convention delegates amend the union's Constitution to allow eight PSAC Equity representatives, including two racially visible members, to have delegate status at PSAC Triennial Conventions with full delegate status
- **2000** PSAC negotiates a Joint Learning Program with Treasury Board that provides union-employertraining to members on various topics including anti-discrimination and anti-harassment
- **2000** PSAC develops extensive training on employment equity
- **2000** PSAC Triennial Convention passes a resolution that allows resolutions adopted at the PSAC National Access Conference to be reviewed at the Triennial Convention . For the first time, the resolutions adopted at the PSAC 2002 Access Conference go to the PSAC Convention . As a result, some resolutions adopted included lobbying for a *Disability Rights Act*, developing a disability analysis of health care and improving disability insurance benefits.
- **2000/01** Negotiated Protective Reassignment for pregnant workers for the CX's at Corrections Canada and the Technical Table at Treasury Board
- **2001** PSAC participates in consultations on the TBS Duty to Accommodate Policy and Harassment Policy
- **2001/02** Pay Equity Task Force is established and mandated to organize public consultations on the *Pay Equity Act* and make recommendations by spring of 2003
- 2002 Seventh PSAC National Women's Conference in Ottawa under the theme, "ActNow! Build Our Future!"
- 2002 Canadian and Syrian citizen Maher Arar is detained and deported to Syria by U.S. and Canadian authorities even though he carries a Canadian passport. PSAC publicly calls for the release of Arar while he is imprisoned and supports his efforts to have the Canadian government establish a public inquiry into his detention. PSAC contributes financially to the Maher Arar Support Committee and actively participates on a CLC working group. A Commission of Inquiry established in 2007 finds Arar innocent. The federal government issues an apology and agrees to a settlement. Many of the recommendations from the Inquiry have yet to be implemented.
- 2002 PSAC begins to conduct its comprehensive employment equity and duty to accommodate courses
- **2002** The third PSAC National Unity Conference takes place
- **2002** There is a review of the federal *Employment Equity Act*. PSAC makes submissions and recommendations to the House of Commons Standing Committee on Human Resources Development and the Status of Persons with Disabilities.
- 2003 Triennial Convention re-elects Sister Nycole Turmel as National President

- 43 per cent of delegates to the 13th Triennial Convention are women
- 37 per cent of the National Board of Directors elected are women and the three women AEC members are re-elected
- Delegates to the PSAC triennial convention agree to fully fund delegates to the National Equity Conferences and double the budget
- A special resolution is adopted at Convention for the creation of a National Network of Aboriginal, Inuit and Metis members (NAIM)
- PSAC launches its Social Justice Fund at the Triennial Convention. The Fund focuses on international development work, Canadian anti-poverty and development initiatives, emergency relief work in Canada and around the world, worker to worker exchanges, and worker education in Canada and around the world.
- A \$20,000 budget is allocated to assist the work of existing regional equity committees . Newly created regional equity committees, including Racially Visible Action Committees, each receive \$500 start-up funding.
- PSAC provides submissions on TBS Embracing Change Initiative which requires TBS to staff one in five positions with racially visible workers
- 2003 The UN Special Rapporteur on contemporary forms of racism, racial discrimination, xenophobia and related tolerance visits Canada as a result of the implementation of the Durban Programme of Action . The Special Rapporteur puts forward 15 conclusions and recommendations which "may add credibility, trust and recognition to its genuine political commitment to combating racism, discrimination and xenophobia". PSAC provides submissions to the Special Rapporteur in which it calls for a national action plan against racism and a strategy that will incorporate and implement employment equity, international and domestic human rights principles .
- PSAC participates in the International Civil Liberties Monitoring Group (ICLMG) which monitors the laws, policies and actions of the Canadian government related to civil liberties
- **2003/04** Pay Equity Taskforce releases its recommendations for a new proactive pay equity law
- A one-time think-tank of PSAC members from Indigenous communities in every region in Canada is held in Yellowknife. The objectives of this think-tank are to make recommendations on the objectives, mandate and structure of the NAIM.
- 2005 Eighth National Women's Conference in Vancouver under the theme, "Changing the Face of Power"
- REVPs elected in their respective Regions and three out of seven are women: Jeannie Baldwin, Robyn Benson and Patty Ducharme
- Four women elected to President position at Component Conventions and one as VP for international members: Betty Bannon, Heather Brooker, Jeanette Meunier-Mackay, Claudia Thompson and Andrée Massicotte

- PSAC signs an agreement with the Dene Nation to jointly explore work-related and labour relations issues facing Dene workers
- **2005** Tribunal issues decision in favour of Canada Post pay equity complaint. Employer appeals right away.
- PSAC holds its fourth National Unity Conference
- 2005 PSAC develops extensive training on the duty to accommodate
- PSAC participates at the National Council of Visible Minorities Conference for federal public service workers
- PSAC organizes the Nishnawabe-Aski police officers, the largest First Nations police force in North America
- The PSAC Triennial Convention amends Section 15 of the PSAC Constitution to include Regional Human Rights Committees which consist of all the equity groups .
- The Senate Standing Committee on Human Rights delivers its first report, entitled "Employment Equity in the Federal Public Service Not There Yet", which finds that not enough progress is being made and contains a number of recommendations for improving the representation of the four designated groups . The PSAC had made a submission with recommendations to the Standing Committee .
- The first PSAC National Conference for Racially Visible Members is held as a result of the Unity Conference being divided into two conferences, one for racially visible members and the other for Indigenous members .
- PSAC and the staff unions adopt a PSAC Internal Anti-Racism Policy
- PSAC Collective Bargaining Branch supports a seven-week research project to begin to document PSAC's unionization and collective bargaining experiences with First Nations governments .
- PSAC holds its First National Conference for Indigenous members in Winnipeg
- 2008 Christine Collins elected first woman National President of Union of Canadian Transportation Employees
- PSAC's Duty to Accommodate Guide for Union Representatives is updated
- PSAC Triennial Convention Resolution on developing tools on the duty to accommodate is adopted by the delegates
- PSAC launches "Sometimes Sorry is Not Enough" campaign, engaging the participation of several affiliates of the CLC . The campaign calls for an end to gender discrimination in the *Indian Act*, and funding restoration for the Kelowna Accord .

- PSAC negotiates a collective agreement at Casino Regina that specifies that one in two workers should be Indigenous .
- PSAC, with the CLC and other unions, participates in the follow-up to the Durban Conference against Racism, Racial Discrimination, Xenophobia and other forms of discrimination in Geneva.
- The Senate Standing Committee on Human Rights releases a second detailed report entitled "Reflecting the Changing Face of Canada". PSAC had provided submissions and recommendations to the Committee .
- 2010 PSAC's Seventh National Access Conference
- In Cyr v. Treasury Board (Department of Human Resources and Skills Development), PSAC wins accommodation of member with environmental sensitivities .
- 2011 PSAC holds its second National Conference for Racially Visible Members
- **2011** Sharon DeSousa is the first racialized woman elected as Regional Executive Vice-President (Ontario)
- Larry Rousseau is the first racialized man elected as Regional Executive Vice-President (NCR)
- PSAC sends Equal Opportunity Committee Representative for Racially Visible Members to attend the 7th International African Diaspora Heritage Trail (ADHT) Conference, which is held at the World Trade and Convention Centre (Halifax, Nova Scotia) from September 22 to 25
- PSAC's Social Justice Fund establishes the Rémy M . Beauregard Project to support the education of Indigenous children in Columbia affected by the armed conflict
- PSAC joins forces with Amnesty International and the Assembly of First Nations on a campaign to have Canada sign onto the UN Declaration on the Rights of Indigenous Peoples
- The Supreme Court hears PSAC's appeal of the decision in the pay equity case for Clerical and Regulatory workers at Canada Post. In a rare move, Chief Justice Beverly McLaughlin issues the Court's unanimous decision directly from the bench that same day, ruling in PSAC's favour and ending a 30-year battle for pay equity at Canada Post.
- The PSAC National Aboriginal Peoples' Circle (NAPC) launches its "Justice for Aboriginal Peoples it's Time" campaign to raise public awareness and provide tools to ensure the rights of Indigenous Peoples are respected. The accompanying video is titled "Why Don't You People Just Get Over It?".
- 2012 Magali Picard becomes the first Indigenous woman Regional Executive Vice-President (Quebec)
- PSAC joins a coalition calling for a national action plan on violence against women and an inquiry into missing and murdered Indigenous women

- PSAC Triennial Convention unanimously moves to support a campaign for a universal national child care program
- The Senate Standing Committee on Human Rights hears witnesses, including PSAC, on the progress of employment equity in the federal public service
- The PSAC National Human Rights Committee (NHRC), which replaced the union's Equal Opportunities Committee, holds its first meeting. There is a working group for racially visible members composed of seven Regional Council Representatives for Racially Visible members.
- The Senate Committee on Human Rights again hears witnesses on the progress of employment equity in the federal public service. PSAC appears and makes recommendations.
- The third Conference for Racially Visible Members is held simultaneously with the other National Equity Conferences
- PSAC women working with sisters from Australia and elsewhere at the UN Commission of the Status of Women obtain strong language on violence in the workplace that prohibits sexual harassment, recognizes the importance of unions, and acknowledges that the effects of domestic violence have an impact in the workplace.
- Web tools developed to address mental health issues in the workplace
- First National Equity Conferences are held in Toronto (included: National Women's Conference, National Conference for Racially Visible Members, National Aboriginal Peoples' Conference, National Access Conference, and National Pride Conference).
- PSAC supports Hassan Yussuff for President and Marie Clark Walker for Vice-President during the Canadian Labour Congress (CLC) Convention . Hassan Yussuff is the first racialized President of the CLC.
- PSAC initiates a research project on the impact of slavery on women of African descent
- 2014 In Besner v. Deputy Minister of Human Resources and Skills Development, PSAC's Canada Employment and Immigration Union component wins a victory on behalf of a worker with disabilities who was laid off in 2012 under the government's workforce adjustment program. The Public Service Staffing Tribunal orders that Claudette Besner be reinstated, after the union is able to prove that she was laid off because the government failed to properly accommodate her during the process.
- PSAC-TBS Joint Learning Program (JLP) announces a new workshop, "Mental Health in the Workplace", which is available to union members and their managers in the core public administration
- PSAC Triennial Convention delegates vote to launch a campaign for trans rights, by lobbying to include gender identity and expression as protected human rights grounds

- PSAC Triennial Convention adopts resolution to hold Regional Conferences for Racially Visible Members budgeted the same as the Regional Women's Conferences
- Agreement with Treasury Board is reached to establish a TBS Joint Union-Management Taskforce on Mental Health and Release of First Report of the Taskforce
- Government launches National Inquiry on Missing and Murdered Indigenous Women and Girls
- 2016 PSAC launches "Thirsty for Justice," a campaign for safe drinking water in First Nations communities
- First Regional Conference for Racially Visible Members is held
- Second Report of the TBS Joint Union-Management Taskforce on Mental Health is released
- Second National Equity Conferences are held in Toronto (included: National Women's Conference, National Conference for Racially Visible Members, National Aboriginal Peoples' Conference, National Access Conference, and National Pride Conference).
- 2017 June Winger elected first woman National President of UNDE .
- Government legislates "gender identity and expression" as protected human rights grounds
- Treasury Board announces coverage for all forms of contraception under the Public Service Health Care Plan a longstanding demand of women PSAC members
- The Report of the TBS Joint Union-Management Taskforce on Diversity and Inclusion is released that has comprehensive recommendations on strengthening employment equity, diversity and inclusion .
- Federal government announces five days of paid leave for workers experiencing domestic violence and dedicated parental leave for second parents .
- 2018 Third Report of the TBS Joint Union-Management Taskforce on Mental Health is released
- PSAC Triennial Convention adopts resolutions that change the following terminology in the PSAC Constitution: "Aboriginal" to "Indigenous"; and "GLBT" to "LGBTQ2+"

## **PSAC Regional Offices**

## Atlantic

### Halifax Regional Office

287 Lacewood Drive, Suite 301 Park West Centre Halifax, NS B3M 3Y7 Phone: 902-443-3541 Toll free: 1-800-839-6661 Fax: 902-443-8291

### **Charlottetown Regional Office**

614 North River Road, Suite D Charlottetown, PE C1E 1K2 Phone: 902-892-5481 Toll free: 1-800-409-3184 Fax: 902-892-6407

#### Moncton Regional Office 30

Englehart Street, Suite G Dieppe, NB E1A8H3 Phone: 506-857-4220 Toll free: 1-800-788-8555 Fax: 506-857-9792

#### St. John's Regional Office

33 Pippy Place, Suite 105 St . John's, NF A1B 3X2 Phone: 709-726-6453 Toll free: 1-888-904-4357 (only works in Newfoundland and Labrador) Fax: 709-726-1821

## BC

**Vancouver Regional Office** 5238 Joyce Street, Suite 200 Vancouver, BC V5R 6C9 Phone: 604-430-5631 Toll free: 1-800-663-1655 Fax: 604-430-0451

### Victoria Regional Office 1497

Admirals Road, Suite 210 Victoria, BC V9A 2P8 Toll free: 1-866-953-1050 Fax: 250-953-1066

## NCR

**Ottawa Regional Office** 233 Gilmour Street, Suite 603 Ottawa, ON K2P 0P1 Phone: 613-560-2560 Fax: 613-234-6209

Gatineau Regional Office

200 Promenade du Portage Place du Centre 2<sup>nd</sup> Floor, Suite 310 Gatineau, QC J8X 4B7 Phone: 819-777-4647 Fax: 819-777-9407

## North

**Yellowknife Regional Office** 4910 - 53rd Street, Suite 201 P .O . Box 637 Yellowknife, NT X1A 2N5 Phone: 867-873-5670 Toll free: 1-800-661-0870 Fax: 867-873-4295

#### Whitehorse Regional Office

2285 - 2nd Avenue, Suite 100 Whitehorse, YT Y1A 1C9 Tel: 867-668-8593 Toll free: 1-888-998-8229 Fax: 867-633-4196

#### **Iqaluit Regional Office**

Building 1412, Sikituuq Court P .O . Box 220 Iqaluit, NU XOA 0H0 Phone: 867-979-7430 Toll free: 1-866-268-7097 Fax: 867-979-5517

## **Ontario**

### **Toronto Regional Office**

90 Eglinton Avenue East, Suite 608 Toronto, ON M4P 2Y3 Toll free: 1-800-354-9086 Fax: 416-485-8607

#### **Kingston Regional Office**

1471 John Counter Boulevard City Place 1, Suite 412 Kingston, ON K7M 8S8 Toll free: 1-800-355-0783 Fax: 613-542-7387

### London Regional Office 480

Sovereign Street, Unit 11 London, ON N6M 1A4 Toll free: 1-800-366-0539 Fax: 519-659-1132

### **Sudbury Regional Office**

754 Falconbridge Road, Unit 2 Sudbury, ON P3A 5X5 Toll free: 1-800-354-9134 Fax: 705-674-8652

**Thunder Bay Regional Office** 

1139 Alloy Drive, Suite 224 Thunder Bay, ON P7B 6M8 Toll free: 1-800-355-0794 Fax: 807-344-0704

## **Prairies**

Winnipeg Regional Office 175 Hargrave Street, Suite 460 Winnipeg, MB R3C 3R8 Toll free: 1-866-393-7722 Fax: 204-943-0652

#### **Calgary Regional Office**

609 14th St N.W., Suite 400 Hillhurst Professional Building Calgary, AB T2N 2A1 Toll free: 1-800-461-8914 Fax: 403-270-6591

#### **Edmonton Regional Office**

10665 Jasper Avenue, Suite 670 Edmonton, AB T5J 3S9 Toll free: 1-800-814-3948 Fax: 780-429-2278

#### **Regina Regional Office**

2445 - 13th Avenue, Suite 200 Regina, SK S4P 0W1 Phone: 306-757-3575 Toll free: 1-877-890-3575 Fax: 306-569-8425

#### Saskatoon Regional Office 511

- 1st Avenue North, Suite 5 Saskatoon, SK S7K 1X5 Phone: 306-244-3033 Toll free: 1-800-992-3033 Fax: 306-664-2016

## Quebec

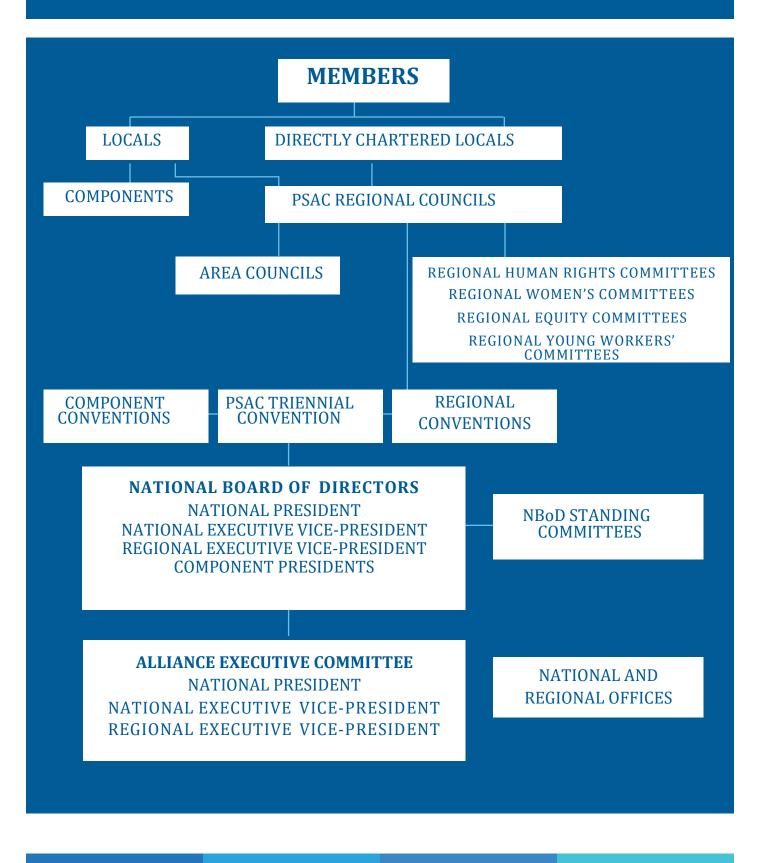
## **Montréal Regional Office** 5800 Saint-Denis Street, Suite 1104 Montréal, QC H2S 3L5

Phone: 514-875-7100 Toll free: 1-800-642-8020 Fax: 514-875-8399

#### **Québec Regional Office**

5050 des Gradins Boulevard, Suite 130 Québec, QC G2J 1P8 Toll free: 1-800-566-6530 Fax: 418-666-6999

## THE STRUCTURE OF PSAC





09/2020